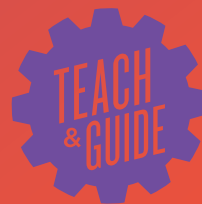


tbILC TAMPA BAY LIBRARY CONSORTIUM



CONNECT ► EMPOWER ► INNOVATE

ASK A LIBRARIAN:

(AAL)

NUMBER OF TOTAL EMAILS

16,743

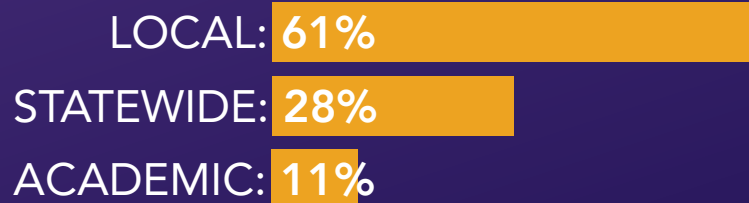
NUMBER OF TOTAL CHATS

46,360

NUMBER OF TOTAL SMS...

4,874

PERCENT OF QUESTIONS ANSWERED BY CHAT DESK TYPE:



LIBRARIES INVOLVED IN THE PROGRAM

99

REGIONAL CONTINUING EDUCATION:

NUMBER OF TOTAL TRAINING OPPORTUNITIES:

46 TOTAL



Live Webinar Participants **1,006**

In-Person Training Participants **185**

Blended & Self-Paced Participants **163**

Large Event Participants **319**

Recorded Training Opportunities **188**

Number of Recorded Training Views **10,830**

FLORIDA LIBRARY DELIVERY SERVICE:

NUMBER OF LIBRARIES & COUNTIES SERVED:

295

Libraries

67

Counties

154,816 BAGS SENT

NUMBER OF EMAILS SENT:

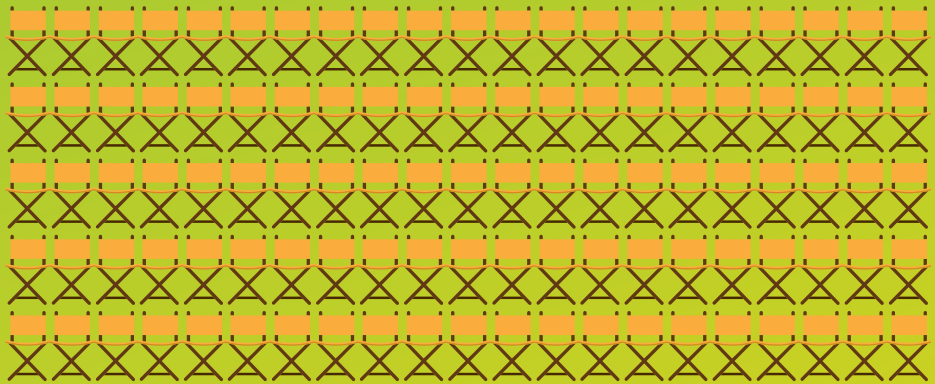
1,786

2,042 Conversations

FLORIDA PUBLIC LIBRARY DIRECTORS MEETING:

NUMBER OF ATTENDEES FOR DIRECTORS MEETING:

105



ATTENDEES FOR MUNICIPAL LIBRARY ASSEMBLY

NUMBER OF PRESENTATIONS THROUGHOUT THE DIRECTORS MEETING:



TAMPA BAY LIBRARY CONSORTIUM SERVES:

ACADEMIC LIBRARIES

43

20 SPECIAL LIBRARIES

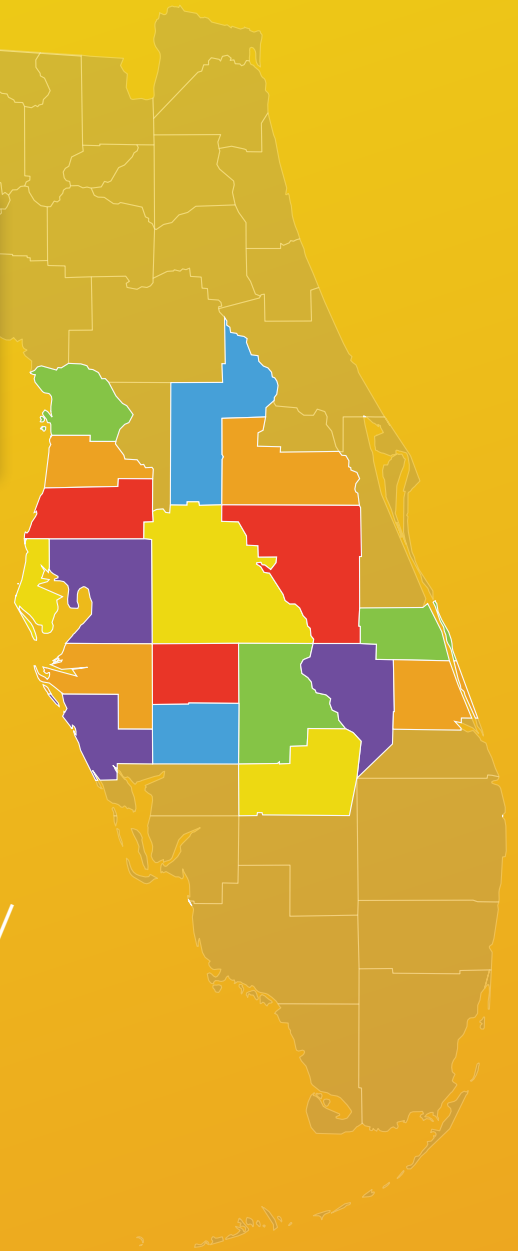
PUBLIC LIBRARIES

57

TOTAL OF

236

MEMBER LIBRARIES INCLUDING BRANCH/CAMPUS LOCATIONS



2019-2020 BOARD OF DIRECTORS & STAFF:

BOARD OF DIRECTORS

PRESIDENT

Sean McGarvey
Tampa-Hillsborough County Public Library

VICE PRESIDENT

Cheryl Morales
Pinellas Public Library Cooperative

TREASURER

Matthew Bodie
St. Petersburg College Libraries

SECRETARY

Lisa Lilyquist
Lakeland Public Library

PAST PRESIDENT

Eric Head
Citrus County Public Library System

ACADEMIC

Todd Chavez
University of South Florida Libraries

Lena Phelps
South Florida State College

PUBLIC

Susan Jacob
St. Lucie County Public Library

George Taylor
Lake County Library System

SPECIAL

Elisa Hansen
John & Mable Ringling Museum of Art

AT-LARGE

Kresta King
Okeechobee County Public Library

Susan Sharpe
Moffitt Cancer Center Library

Andrew Beman-Cavallaro
Pasco-Hernando State College

Monica Drake
Heritage Village Archives and Library

STAFF

Jim Walther
Executive Director

Victoria Mclean
Continuing Education Assistant

Kelly McDonald
Manager of Programs and Services

Elise Aiello
Manager of Member Engagement

Mike Thompson
Web Programmer

Tobias "Toby" Riesterer
Manager of Video Production Services

Matthew Smith
Systems Administrator

FLORIDA LIBRARY WEBINARS:

NUMBER
OF LIVE
WEBINARS:

170

NUMBER OF
WEBINAR
ATTENDEES:

3,618

NUMBER OF ON-DEMAND
RECORDINGS & VIEWS:

»»» 114

Recordings
With 77,551
Views



NUMBER OF
PODCASTS & VIEWS:

1,820



NUMBER OF FLW
EMAILS SENT:

103

8,207

REGISTERED
USERS

MEMBER SERVICES, GROUP PURCHASING, OUTREACH & COMMUNITY ENGAGEMENT:

NUMBER OF MEMBER
VISITS/OUTREACH
OPPORTUNITIES
(IN-PERSON & VIRTUAL):

40



With a Total Reach
of **3,043**

NUMBER OF
LIBRARIES WHO
TOOK ADVANTAGE
OF COMMUNITY
OUTREACH
& MARKETING
OPPORTUNITIES:

12



Who Received Over
100 Customized & High
Quality Print Signs, a
Custom Mural, & a Virtual
Performer for Summer
Reading 2020

MEMBER SERVICES, GROUP PURCHASING, OUTREACH & COMMUNITY ENGAGEMENT:

CONTINUED

OVERDRIVE GROUP PURCHASING

2019 (JAN 1 – DEC 31):

Standard Expenditures: \$94,104.94

Preorder Expenditures: \$150.00

Standard titles purchased: 1,222

Preorder titles purchased: 2

Standard copies purchased: 1,889

Preorder copies purchased: 2

2020 (JAN 1 – AUG 16):

Standard Expenditures: \$72,710.13

Preorder Expenditures: \$627.41

Standard titles purchased: 1,397

Preorder titles purchased: 17

Standard copies purchased: 1,931

Preorder copies purchased: 19

NUMBER OF CATEXPRESS
RECORDS PURCHASED

10,123

NUMBER OF
CATEXPRESS
DOLLARS SPENT

13K

VIDEO PRODUCTION & DIGITIZATION:

OCTOBER 1, 2019 - AUGUST 1, 2020:

NUMBER
OF VIDEOS
PRODUCED:

70

NUMBER OF
LIBRARIES VIDEOS
WERE CREATED FOR:

20

NUMBER OF
ITEMS DIGITIZED:

216

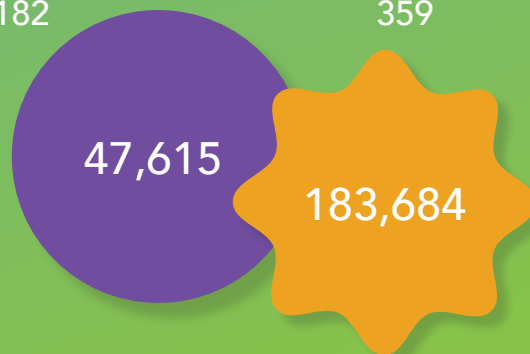
COOPERATIVE GRANT:

PAYMENT 4 DELIVERABLE/TASK 3 – RECIPROCAL BORROWING PROGRAM

Managed a reciprocal borrowing program through which 35 participating libraries agree to allow residents to borrow materials and use the services of libraries in one another’s communities without paying non-resident fees. Participating libraries will lend 40,000 items to one another’s residents.

LIBRARY	REGISTERED BORROWERS	NUMBER OF LOANS
Citrus County Library System	882	2910
Heartland County Library Cooperative	980	107
Hernando County Public Library	3,609	4,132
Hillsborough County Public Library	2,911	16,591
Lake County Library System	2,688	20,198
Manatee County Public Library System		
New Port Richey Public Library	6,787	16,640
Osceola Library System	1324	35,420
Pasco County Library Cooperative		
Pinellas Public Library Cooperative	7,176	34,427
Polk County Library Cooperative	1,131	613
Sarasota County Libraries	19,945	52,287
State College of Florida Sarasota-Manatee	182	359

TOTAL





2020 ANNUAL REPORT

NEW MEMBERS

Members Approved in 2019 - 2020

Hillsborough County Public Schools Libraries
School District of Indian River County

Members for Consideration 2020-2021

Tampa Bay Regional Campus Library of
Nova Southeastern University
Suncoast College of Health